

**Integrated Scheme for Computer Education (CE) and Information & Communication Technology (ICT) @ Schools (Phase-III)**

Ref. No. Shivira-Sec/Secondary/CompCell/ICT-III/Tender/2013 Dtd. 03/07/2013

S.No.	RFP Page No.	RFP Rule No.	Rule Details	Query/ Suggestion/ Clarification	Reply
1	-	-	The tender is divided into Seven Ranges. On the online portal, there are seven different BOQ documents for each range & a separate tender ID for all seven ranges and also one Tender (Ref ID.: 2013_DIRSE_8952_1) with NIT document, which seems to be a comprehensive notice for all the seven ranges.	We understand that the tender fee amounting to Rs. 10,000, as specified in RFP no. "Shivira-Sec/ Secondary/ CompCell/ ICT-III/Tender/2013", is for all the seven ranges. We request the department to please clarify the same.	As explained during the pre-bid meeting for all seven IDs there is only one tender fees & one processing fees. However, there are separate EMDs as per respective Range wise project cost. ID no. 2013_DIRSE_8952_1 has been cancelled vide office order dated 11/07/2013.
2	32	Chapter 6 A. 17) a)	A Letter of Intent (LOI) shall be issued to the successful tenderer to sign the agreement within 10 days from finalization of rates and supply, install & deploy entire hardware, software etc. within 90 days from the date of LOI.	Since the project schools are scattered at remote locations across the state, we would request the department to provide for 120 working days from the date of signing of agreement to supply, install & deploy entire hardware, software etc. Additionally, the number of days for conducting PDI should not be included in the above 120 days.	As per RFP. Kindly refer clause 28 (o) of chapter 6.
3	45	Chapter 6 A. 41) a) (iv)	The Contractor shall keep the Computer Lab open during school vacations for the benefit of students & teachers	We understand that the school authorities would be responsible for the safety & security of the computer lab during the vacations.	As per RFP. Kindly refer clause 42 (e) of chapter 6.
4	45	Chapter 6 A. 41) a) (v)	The electricity bill of the computer lab will be paid by the tenderer.	We request the department to kindly reconsider the clause and the electricity bill of the computer lab should be borne by the school authorities.	As per RFP
5	45	Chapter 6 A. 41) a) (vi)	Contractor shall carry out painting of Computer Lab whenever required to maintain good look and feel.	Provided the budget constraints of ICT Project, we request the department to reconsider the clause and the responsibility of painting the Computer Lab should rest with the School Authorities.	As per RFP.
6	47	Chapter 6 A. 43)	<p>...If required he/ she shall also provide technical support to the teachers in the use of the multimedia based content in a group of five schools...</p> <p>d) Each School coordinator is expected to visit a school at least once a week for full day.</p> <p>g) Delay in execution of practical classes due to breakdown of equipment shall be treated as absence of school co-ordinator and penalty as per "the penalty for absence of school co-ordinator" will be imposed on tenderer.</p>	<p>We would request the department to provide clarity on following points:</p> <p>a. The number of School Corrdinators to be deployed per school.</p> <p>b. The remuneration payable to each School Coordinator. A fixed remuneration would safeguard the interest of School Coordinators &amp; prevent exploitation by under-paying them.</p> <p>Since there is already a provision of penalty for failure of hardware equipments and also for absence of School Coordinator, hence we request the department that the delay in resolving of breakdown of equipment should not be linked to the absenteeism of School Coordinators.</p>	<p>a. Kindly refer clause 43 of chapter 6</p> <p>b. Kindly refer clause 43 (m) of chapter 6</p>

7	49	Chapter 6 A. 45)	Setting a Help Desk/ Call Centre Facility at Range HQ	<p>We would request the department to reconsider the clause of having a help desk in each range as it would be an extra expense on setting up a call center per range which would ultimately raise the cost per school.</p> <p>State level call center would be enough to handle all the complaints regarding the project. Centralized call centre with zonal team of engineers can easily manage the flawless execution of the project.</p>	As per RFP.
8	52	Chapter 6 A. 48)	<p>Payment Schedule</p> <p>c. Due Payments shall be made promptly by the procuring entity, generally within sixty (60) days after submission of an invoice or request for payment by the supplier/ selected bidder, and the procuring entity has accepted it.</p>	<p>The ICT projects are capital intensive, therefore we would request the department to kindly provide atleast 30% of the cost of hardware after successful commissioning of equipments.</p> <p>The balance payment for hardware, consumables &amp; services can be provided on quarterly basis spread over 5 years.</p> <p>Since the success of an ICT Project depends on the cash turn-around cycle, we request the department to kindly process &amp; make the payments within forty-five (45) days after submission of Invoice for payment. Additionally, 1% interest on the payment would be payable to the supplier/selected bidder beyond the 45 days.</p>	As per RFP
9	59	Annexure 1	<p>Common Hardware.</p> <p>6. Laser Printer</p> <p>7. DMP</p> <p>8. Scanner</p>	We request the department to kindly consider deploying a multi-function printer (Print, Scan, Copy) and also adjust the requirement of stationery & consumables accordingly.	As per RFP
10	68	Annexure 2- 9.	<p>Display Unit along with suitable C-Band Antennae &amp; Set Top Box:</p> <p>40" or higher LED backlit display panel with plug &amp; play feature through USB Port with capabilities to play Audio, Video, Images, PPT &amp; Flash files...</p> <p>This Display Unit should be capable to be directly connected to a Computer for Audio-video use in school</p>	<p>The display unit as proposed in the RFP has some drawbacks like hassle in connecting to various sources; fixed image size leading to limited visibility; stationary at a place etc.</p> <p>To overcome the above shortcomings of such a display unit, an Integrated Computer-cum-Projector is suggested, which combines the utility of a Computer, LCD Projector, Audio System and a multimedia edutainment tool.</p> <p>Taking into account the utility of such device in education delivery, by being an All-in-one, portable and easy to use device; and also understanding the latest trends observed in recent ICT Tenders in states like Odisha, Maharashtra, Haryana and Himachal Pradesh, we would request the department to kindly consider deploying "Integrated Computer-cum-Projector" in place of the Display Unit.</p>	As per RFP
11	71	Annexure 2- 12. Electrical Fitting	Lighting: 12X20 W CFL (Compact Fluorescent Light) and bulb holders	We request the department to revise the number of CFL, since it seems too high and to clarify the number of bulb holders to be supplied	Accepted. Kindly refer amended requirements

12	72	Annexure 2- 13. Internet Connection	To make provision for unlimited broadband Internet connection of at least 1 MBPS wherever telephone (landline) connection is available in the school. At all other places, internet should be provided at least through dialup line / WLL Phone / Data Card..... Monitoring, management and all the expenses of internet will be in the scope of tenderer.	a. We request the department to kindly reconsider the minimum speed of internet as 256kbps. b. We also request the department to kindly fix the usage of internet to avoid any misuse of the service.	a. As per RFP b. Internet is to be used only for teaching & MIS purposes.
13	73	Annexure 2- 15. Consumables	i CD-RW for students – One per year per student i White Board markers (6 nos.) of at least three different colours per Lab per month. i 1 Duster per Month	Since the number of students in every school may vary it would be difficult to calculate the exact requirement of CDs. Therefore, we would request the department to kindly fix the number of CD-RW to be provided per school per year. Additionally, the number of White Board markers & Duster should be reduced according to the utility.	As per RFP
14	86	Annexure 12	Price Bid (to be filled on e-Proc Website) BOQ	BOQ for seven ranges has been provided in seven different tenders on the Online Bidding Portal. We request the department to provide a consolidated format of BOQ to be uploaded on the portal.	As per RFP
15	10			Are we allowed to quote multiple brands who qualify the technical specifications as per RFP	As per RFP. Kindly refer clause 9 of chapter 3 and clause 46 (g) of chapter 6.
16	32			PDI - PI clarify the sample lot of PDI to be done.	As per RFP. Kindly refer clause 28 (p) of chapter 6.
17	46			Insurance - FIR should be lodged by principal of school and followed by NTR. We would replace the hardware within 45 days as per RFP. However in such cases department would not impose any due penalty on SI.	Kindly refer amended clause 42 chapter 6.
18	48			We suggest you to fix the minimum wage to be paid to SC.	Kindly refer clause 43 (m) of chapter 6.
19	51			As we need to maintain and manage the software to be provided by the department. We request department to handover all such softwares at the time of signing of agreement. We would be able to load all softwares at factory which saves time in implementation.	As per RFP chapter 4 clause 10.
20	59			We recommend department to consider Multi Function printer in place of multiple peripherals like DMP, Laser Printer, Scanner. It would be economical as well as easy to maintain.	Kindly refer query at srl no. 9
21	60			Option 1 in PC configuration is shared computing. Solution does not need TV tuner card which is obsolete, Modem card internal which is again obsolete and wireless card.	Accepted. TV tuner card, internal modem & wireless LAN adapter removed from specifications.
22	60			As the option 1 is having desktop computer. Asset logger with software is a feature of SERVER class system.	The web based software is to be hosted by bidder at its own facility. Login & password to be provided to the department for data entry & reporting purposes.
23	63			As the switch is being used in option 1, there is no VLAN, manageability to be done. Also we would need switch with more than 12 ports. Suggest department to keep 16 port unmanaged Gigabit switch.	Accepted. The requirement is of 8 port ethernet switch under Option-1, however, specifications are amended with unmanaged switch.
24	70			Table and chair specifications are very exhaustive. We may simply have table with minimum specifications.	Accepted. See amended specifications of Table & Chair.
25	72			RFP calls for exhaustive MIS. As there is no dedicated SC in school, pl clarify who would take care of line item no. a,b,c for feeding the data.	It shall be responsibility of the department (through Govt. teachers at the school) to enter data.

26	73			Pl indicate the number of students in each class per school. Suggest department to have 10 DVD per month to showcase the working of same to student.	Kindly refer query at srl.no. 13
27				As RFP calls for setting up of LAB and also installtion of TV/C Band. We would need 2 rooms.	As per RFP.
28				RFP calls for 200 SQ Ft room size. In case room size is plus of 200 Sq feet , how do we take care of flooring. Suggest department to keep 300 Sq ft as standard with 10 % variation.	Accepted. See amended requirements.
29		Technical Specifications of DMP (Dot Matrix Printer)	Ribbon Technical Specs (as Min. 7.5 Million Characters)	We recommend the same to amend with Min. 3.0 Million Characters or above in lieu of 7.5 Million Characters	As per RFP.
30	60	Desktop(High End)	Intel core i3 3220 or AMD FX-6350 processor	We are requesting the honorable committee to change AMD A8 5500 in place of AMD FX-6350. All National Tender coming with AMD A85500 equivalnet to i3 3220	See amended requirements.
31	Page No. 61	Desktop(Low END)	Intel Pentium Dual Core G-870 or equivalent AMD A6-5400	We are requesting the honorable committee to change AMD A4-5400 in place of AMD A6-5400, Since AMD A4-5400 is equivalent to intel Dual Core G-870	See amended requirements.
32	60	Annexure-2 (Option-1) : (Shared Computing) Item No.1 : Desktop (High End)	TV Tuner Card -> Internal PCI TV Tuner Card	This should not be a part of the Desktop (High End) as this is technically incorrect & should be deleted because : a) The TV Tuner should be an integral part / feature of the large display unit (Item No.9) b) The internal TV Tuner card (if installed in the high-end Desktop), will increase the power consumption (wattage) c) The internal TV Tuner Card will increase the temperature inside the desktop d) When the TV programme has to be aired to the students, it will have to neccessarily keep the desktop also powered-on and functional, thus increasing the power consumption many-fold; this should be avoided. e) The Internal TV Tuner will have several limitations in terms of functions, features and performance, as compared to the in-built TV Tuner in the display unit. f) Having the internal TV Tuner Card in the Desktop will unnecessarily increase the cost, which is easily avoidable and redundant.	Accepted. TV tuner card removed from specifications.

33	64	Annexure-2 (Option-2) (Client Server) Item No.1 : Desktop (High End)	TV Tuner Card -> Internal PCI TV Tuner Card	This should not be a part of the Desktop (High End) as this is technically incorrect & should be deleted because : a) The TV Tuner should be an integral part / feature of the large display unit (Item No.9) b) The internal TV Tuner card (if installed in the high-end Desktop), will increase the power consumption (wattage) c) The internal TV Tuner Card will increase the temperature inside the desktop d) When the TV programme has to be aired to the students, it will have to necessarily keep the desktop also powered-on and functional, thus increasing the power consumption many-fold; this should be avoided. e) The Internal TV Tuner will have several limitations in terms of functions, features and performance, as compared to the in-built TV Tuner in the display unit. f) Having the internal TV Tuner Card in the Desktop will unnecessarily increase the cost, which is easily avoidable and redundant.	Accepted. TV tuner card removed from specifications.
34	69	Annexure-2 : Common Hardware Item No. 9 : Display Unit	40" or higher LED backlit display panel	Request that this be changed to : <i>'40" or higher LED backlit TV display panel with in-built TV Tuner'</i> This is very very important because the LED TV is much more useful for the students, is as ruggedised as the monitor, has more no. of connectivity ports, has in-built TV Tuner (negating the extra cost to be incurred in the High-End Desktop PC and also saving huge operational costs in terms of electricity, ease of connectivity, ensuring much lesser energy-loss and heat generation, etc.)	As per RFP.
35	69	Annexure-2 : Common Hardware Item No. 9 : Display Unit	Brightness : Min.350 nit	Request you to kindly change this to : <i>'Brightness : Min 400 nit'</i> . For classrooms, where the ambient light is high, it is advised that display units with high brightness be procured so that the display unit's contents are easily visible to all the students in the classroom, from any place in the classroom.	As per RFP. Bidders can always quote product with higher brightness.
36	69	Annexure-2 : Common Hardware Item No. 9 : Display Unit	Dynamic Contrast Ratio 100,000:1 (AV mode)	Kindly delete this, as this is a variable which does not have any standard for measurement; it is a 'manufacturer-driven' figure and is not measureable and is often misleading. It also varies from panel to panel, such as IPS panel, VA panel, P-VA Panel, S-PVA panel, etc.	Accepted. Instead of Dynamic Contrast Ratio, specifications amended to "Native Contrast Ratio : 4000:1 or higher"
37	69	Annexure-2 : Common Hardware Item No. 9 : Display Unit	In-built speakers	Kindly change these to : <i>'integrated speakers' of minimum 20W (10W+10W)</i> . This way the minimum acceptable Audio wattage will also get spelt out. For professional display units, the speakers come as integrated units, so that there is flexibility of removing them where ver they are not required.	As per RFP
38	69	Annexure-2 : Common Hardware Item No. 9 : Display Unit	Certification : cUL, FCC & Energy Star 5.0	Kindly change these to : <i>"Certification : cUL, FCC &amp; Energy Star 5.0 and above"</i>	As per RFP

39	69	Annexure-2 : Common Hardware Item No. 9 : Display Unit	This Display Unit needs to be directly connected to a Computer for Audio-Video use in school.	Kindly change these to : "This display Unit needs to be directly connected to a Computer and/or Set-Top Box for Audio-Video use in school".	As per RFP. This Display Unit should be capable to be directly connected to a Computer through VGA port for Audio-video use in school.
40	69	Annexure-2 : Common Hardware Item No. 9 : Display Unit	This Display Unit needs to be supplied with floor stand / wall mount with VESA mount capable of horizontal & vertical mount of Display Unit.	Kindly change these to : "This Display Unit needs to be supplied with floor stand or wall mount with VESA mount capable of horizontal mount of Display Unit." In schools the Display Unit is never installed in vertical position, hence it is unnecessary and redundant to have provision for vertical mount, as that will increase cost and make it complicated.	Accepted. Amended as "this Display Unit needs to be supplied with wall mount kit with VESA mount capable of horizontal or vertical mount"
41	37	28 (b)	The supplier shall at its own expense and at no cost to the procuring entity carry out all such tests and/or trials and/or inspections of the Goods and related Services as are specified in this document.	The procuring entity shall at its own expense and at no cost to the supplier carry out all such tests and/or trials and/or inspections of the Goods and related Services as are specified in this document.	As per RFP.
42	51	47 (b)	Payments should be made promptly by procuring entity, as far as possible, within Thirty (30) days after submission of an invoice or request for payment by the Supplier and the procuring Entity has accepted it. All remittance charges shall be borne by the Supplier.	Payments should be made promptly by procuring entity, as far as possible, within Thirty (30) days after submission of an invoice or request for payment by the Supplier and the procuring Entity has accepted it. All remittance charges shall be borne by the Supplier. In case the payments are delayed beyond 30 days, interest shall be payable as per government norms..	As per RFP.
43	52	48	1. No advance payment shall be made. 2. Twenty Equal Quarterly installments	Since as per tender Hardware portion is more than 50% of the project cost, therefore to bring down the cost considerably following payment schedule be incorporated: 1. Based on the Installation & Commissioning Reports duly signed by the concerned Principals 25% of contract amount shall be paid after complete installation and commissioning of the project in a particular district. 2. Remaining 75% to be paid in Twenty Equal Quarterly installments	As per RFP.
44	60 and 66	Annexure-2 Technical Specifications (3. Solar System)	Battery Bank: 12V, 75 AH (2 Nos) maintenance free 2V Cell Type with ISO 14000 and SA-IEC 6896-21-22 Certified.	As per tender its specified that 150AH tubular battery with Solar SPV. In SSA Rajasthan CALP projects Solar with Tubular Battery has been supplied which have proved to be very efficient. Thus the specifications of the battery bank be changed as per follows: Battery Bank: 12V, 150 AH (1 No) VRLA Tubular Gel Battery with ISO 9001:2008 and ISO 14000 and SA-IEC 6896-21-22 Certified.	Accepted. Kindly refer amended specifications.

45	63	Annexure-2 Technical Specifications (5. Ethernet Switch)	Ipv4 & Ipv6 H/w & S/w ready from day 1 VLAN: Max 128 VLAN Groups Other Requirements: SNMP V1, V2 & V3 , RMON Management: Telnet, Web based Management	As the requirement is of Unmanaged Switch, and it is independent of IP version either 4 or 6 as it works on MAC address only, kindly remove the requirement "Ipv4 & Ipv6 H/w & S/w ready from day 1; As the requirement is of Unmanaged Switch, it is not possible to configure any feature like VLAN. Kindly remove the requirement "VLAN-Max 128 VLAN groups. As the requirement is of Unmanaged Switch, it is not possible to view or configure any feature like SNMP V1, V2 & V3, RMON. Kindly remove the requirement "Other requirement SNMP V1, V2 & V3, RMON" As the requirement is of Unmanaged Switch,it is not possible to to manage it in either way, kindly remove the requirement "Management Telnet, Web based Management"	Accepted. Kindly refer amended specifications.
46	68	Common Hardware (Laser Printer)	Memory (RAM): 8MB Processor: Min. 266 Mhz	Memory (RAM): 2MB Processor: It maybe changed to Processor: Min. 266 Mhz /Integrated Processor for greater participation of other well known brands.	Accepted. Kindly refer amended specifications for RAM and with no change in processor requirement.
47	69	Common Hardware (Display Unit)	40" or higher LED backlit display panel with plug & play feature through USB Port with capabilities to play Audio, Video, Images, PPT & Flash files; Brightness: Min. 350 nit; Dynamic contrast ratio 100000:1 (AV mode); Resolution: 1920*1080 (16:9); Inbuilt speakers; stereo sound; PC input; HDMI Interface, Certification: cUL,FCC & Energy Star 5.0;.178:178 degree viewing angle. This Display Unit should be capable to be directly connected to a Computer for Audio-video use in school. This display Unit needs to be supplied with floor stand / wall mount with VESA mount capable of horizontal & Vertical mount of Display Unit. (MS/SS structure), In case of floor stand should be at least 5 ft. from ground	CUL, FCC and Energy Star ratings are for countries like Canada, USA etc. Thus it is requested that the certification of Bureau of Energy Efficiency Government of India be considered: 39" or higher LED backlit display panel/TV with plug & play feature through USB Port with capabilities to play Audio, Video, Images files; Brightness: Min. 350 nit; Dynamic contrast ratio 100000:1 (AV mode); Resolution: 1920*1080 (16:9); Inbuilt speakers; stereo sound; PC input; HDMI Interface, Certification: Energy Star 5.0/BEE 5.0 Star;178:178 degree viewing angle. This Display Unit/TV should be capable to be directly connected to a Computer for Audio-video use in school. This display Unit/TV needs to be supplied with floor stand / wall mount with VESA mount capable of horizontal & Vertical mount of Display Unit. (MS/SS structure), In case of floor stand should be at least 5 ft. from ground	Kindly refer query at srl.no. 34 to 40
48	73	Common Hardware (Consumables)	CD-RW for students - One per year per student	Since the number of students schoolwise is not specified in the tender, it is suggested that 100 CD-RW per school per year be submitted at DEO level so that the same can be distributed to the schools based on actual student strength.	As per RFP.
49	60	Anexure 2 Technical Specification (TV Tuner card)	Internal PCI TV Tuner Card	Since department is asking for separate Display Unit in this tender, it is requested that TV Tuner Card may please be withdrawn.	Kindly refer query at srl.no. 33
50	60	Anexure 2 Technical Specification (Processor)	Processor -Dual core, 3.3 GHz, Cache 3 MB, Number of Cores to support 4Threads (Intel Core i3 3220 or AMD FX-6350 processor)	AMD A8 5500 Processor is the equivalent of Intel Core i3 3220. Thus it is requested that both the brands should be given equal platform and accordingly this specification be changed as under: Processor -Dual core, 3.3 GHz, Cache 3 MB, Number of Cores to support 4Threads (Intel Core i3 3220 or AMD A8 5500 processor)	Kindly refer query at srl.no. 30
51	60	Anexure 2 Technical Specification (Keyboard)	Mechanical USB Keyboard with skin pad	OEM Mechanical USB/PS2 Keyboard.	Accepted. Specifications amended with "OEM Mechanical USB Keyboard with skin pad"

52	60	Anexure 2 Technical Specification (Modem)	Internal 56.6 Kbps (Fax/Data/Voice)	Internal Modem may please be removed as it is obsolete and also 1 GBPS LAN is provided by default on motherboard.	Kindly refer query at srl.no. 21
53	69	Common Hardware (Table)	Specifications of Table	Since the room size is only 200 sq ft, it is requested that the size of tables as specified in tender is too big and all the furniture will not fit in this room size. The standard size of computer table be specified as 600mm x 400mm x 725mm	Kindly refer query at srl.no. 24
54	70	Common Hardware (Chair)	Specifications of Chair	Since these chairs are meant for students the life of fabric chairs will be very less thereby leading to frequent wear and tear. Thus it is requested that the specifications of chair be changed as under: Seat / Back: The seat and back shall be injection moulded polypropylene. They should be snap fitted on the under structure assembly and fixed with self tapping screws. Back size: minimum 38.0 cm (W) x 25.0 cm (H). Seat size: Min. 40.00 cm (W) x 41 cm (H) Understructure assembly: The understructure assembly shall be a welded frame with a minimum diameter of 1.9 cm with 16 BG thickness M.S.E.R.W. tube and black powder coated. The back of the chair should: (i) Withstand the fatigue, stress and wear that occur as a result of the user tilting back in the chair. (ii) Withstand stresses such as those caused by the user exerting pressure on the back of the chair. The seat of the chair should : (i) Withstand the fatigue, stress and wear that occurs as a result of the user dropping in to the chair. (ii) Have minimum acceptance levels be established for rear stability and front stability of the chair weight.	Kindly refer query at srl.no. 24
55	68	Common Hardware (DMP)	Ribbon (Million Characters): Min. 7.5	Of the DMP manufacturers in India only one Brand meets this specification which makes it brand specific. It is requested that this condition be changed to "More than 3 Million characters" so as to give level playing field to all the OEM's.	Kindly refer query at srl.no. 29
56	60	Annexure 2 (Technical Specification)	Procurement of MS Software (Operating System and Office Suit)	The Microsoft Software (Operating System and Office Suit) is to be procured directly by the Department. The bidder can supply and commission the project only after the software is given to us well within the time. Since the bidder has to preload this software in factory before the actual supply and installation, it is requested that the department should clarify as to when this software is going to be provided to the bidder. Any delay in supply of software should be compensated and equivalent time should be given to the bidder in terms of delivery and commissioning period.	Kindly refer query at srl.no. 19
57	Page 51 & 52	47&48	No Advance Payment & Quarterly Payment	Request to pay 40% of the total order value on commissioning of the project & balance 60% to be paid in 20 quarterly installment.	Kindly refer query at srl.no. 08
58	Page 52	48	Central Level payment to be considered based on state level committee recommendation	Request to make payment from Directorate of Education Department at Bikaner/Jaipur instead of DEO's.	As per RFP.
59	Page 60	60	Edu. Dept will procure OS, Office suite & Anti Virus	Please provide the softwares within 2 weeks after the signing of contract between bidder & Government.	Kindly refer query at srl.no. 19



60	Page 11	3	Scope of work - Multi Media Content Installation	Require clarification on this, Please provide details.	Multimedia content is being procured separately by the department. It would be responsibility of the bidder to assist in installation of the procured multimedia content at designated schools. No Multimedia content is being asked for in this RFP. Also refer clause no. 46 (n) of chapter 6.
61	Page 11	4	Satellite Education	Require Clarification on satellite Education, Please provide details.	As per RFP.
62	Page 11	11	Computer Examination	Does bidder need to print question papers for exam? Please clarify process for conducting exams	No. Bidder shall not conduct the examination, however, "computer lab can be used in conducting examination of computer education in the School" as per clause 42 (l) of chapter 6 and it is the duty of school coordinator to ensure that entire lab is functional during the examination.
63	Page 32	17	Implementation schedule	Its difficult to implement project in 90 days from date of LOI since in many of the schools sites/room may not be ready. Request to consider 120 days from date of agreement	Kindly refer query at srl.no. 02
64	Page 53	59	SLA & Penalty	Request to change down time relaxation to 3 schools days as all schools are in remote area and accessibility is a challenge.	As per RFP. Kindly refer clause 49 of chapter 6
65	Page 72	13	Internet Conenction	Internet feasibility is a challenge. Request to provide list of schools where telephone is available	As per RFP.
66				Request to provide entire 2000 school list.	Accepted. List of 2000 schools provided as Annexure-20 in Final RFP.
67	60	ANNEXURE-2: TECHNICAL SPECIFICATIONS Option-1	Operating System: Latest Open Source Freeware Linux Education Edition compatible with quoted Shared Computing Technology	Request to consider :-Supplied LINUX should be OEM support enterprise level and Industry Standard Compliance like Intellectual Property Rights (IPRs), Open Source Assurance, Security Certificate EAL4+ and having learning certification courses in India Linux. This Industry Standard Compliance to avoid any infringement.	Kindly refer amended requirements
68	64	Option-2	Latest Open Source Freeware Linux Education Edition	Request to consider :-Supplied LINUX should be OEM support enterprise level and Industry Standard Compliance like Intellectual Property Rights (IPRs), Open Source Assurance, Security Certificate EAL4+ and having learning certification courses in India Linux. This Industry Standard Compliance to avoid any infringement.	Kindly refer amended requirements
69	Page 11	Clause 9	The payment will be managed by the education department through concerned DEO (Secondary I/II)	Please clarify whether the payment will be done by DEO. It is suggested that the payment be processed at the department.	As per RFP. Kindly refer clause 9 of chapter 4
70	Page 11	Scope of work	Scope of work.	There is no clarity on what computer education and computer aided education is to be provided. Need clarity on syllabus, Classes to be handled, Computer aided education details, whether course material is required for students, # students per school, how education will be hended in school	Kindly refer chapter 4 for details. For detailed syllabus kindly visit <a href="http://rajeduboard.rajasthan.gov.in/">http://rajeduboard.rajasthan.gov.in/</a>
71	Page 11	Clause 3	To supply and install entire system (computer hardware, software, Internet, multimedia based content and additional accessories/materials like UPS, electric cables, furniture etc.) as per technical requirements prescribed in this tender document.	What is the curriculum/syllabi for the mutltimedia	Kindly refer query at srl.no. 60

72	Page 11	Clause 4	provide support to the school subject teachers in the use of the multimedia	Please mention the detail of support for subject teachers	The schools coordinator would be required to provide technical help/ support in running the multimedia content either through Desktop PC or through Display Unit. Clause 43 of chapter 6.
73	Page 11	Clause 5	hard spots	Please provide the Hard spots and details of the subjects.	Kindly refer query at srl.no. 70
74	Page 27	Clause 38 c)	Approved samples would be retained free of cost up to the period of six months after the expiry of the contract. The Procuring Entity shall not be responsible for any damage, wear and tear or loss during testing, examination, etc., during the period these samples are retained.	a) Please clarify whether the samples will be retained only for successful bidders who have been awarded contract or all bidders. b) Please clarify as why these samples are required to be retained for 6 months after expiry of the contract? We understand that the same is for approval and it is suggested that the approved samples may be used in schools allocated to the successful bidder.	a) Kindly refer clause 32 (c) of chapter 5. b) Approved samples shall be retained to check with the material being supplied. Generally samples of only furniture items are kept. However, " <i>When notified by the Procuring entity to the supplier/ bidder/ selected bidder bids for specified articles, if any, shall be accompanied by two set of samples of the articles bid, where asked for, properly packed</i> ". Clause 38 (a) of chapter 5
75	Page 27	Clause 38 g)	Drawl of Samples: In case of tests, wherever feasible, samples shall be drawn in four sets in the presence of selected bidder or his authorised representative and properly sealed in their presence. Once such set shall be given to them, one or two will be sent to the laboratories and/ or testing house and the third or fourth will be retained in the office for reference and record	It is suggested that the deliverables are tested in 2 schools per district for the approved configuration as it is infeasible to draw samples after supply of the material.	As per RFP. Kindly refer clause 28(o) of Chapter 6
76	page 31	Clause 11 d)	Shifting the place of Installation: The end-user will be free to shift the place of installation within the same city /town/ district/ division. The supplier shall provide all assistance, incl. transportation, in shifting of the equipment. However, if the city/town is changed, additional charges of assistance in shifting and providing maintenance services for remaining period would be decided mutually	The cost of shifting will also involve infrastructure setup like electrical work, Cabling etc. The cost of shifting should be mutually decided even if the shifting is within the same city.	Accepted. Kindly refer amended requirements
77	Page 32	Clause 17 a)	Request for PDI	It is suggested that the PDI be dropped as the samples are approved and further the materials are also checked after delivery. PDI is normally done for any software development.	As per RFP.
78	Page 32	Clause 17 b)	The successful tenderer will be required to sign an agreement with respective DD(S) on behalf of Govt. of Rajasthan on a non-judicial stamp paper of prescribed value of this cost incorporating all the terms and conditions attached to tender form within 10 days from the date of LOI.	The agreement is normally signed with the Department/ government. It is suggested that the District level DD(S) agreement be dropped and have a single agreement for each of the successful bidder	As per RFP.

79	Page 41	clause 1	The tenderer shall provision for on-site maintenance services during the entire contract period and attend the complaint within 24 hours (next business day) (including travelling time, if any) of lodging of complaint by the user. The service provider will rectify the fault within next 24 hours (next business day) failing which the service provider will arrange temporary replacements.	The project being a school project and in rural areas, it is impractical for a 24 hour timeline for attending complaint. The calls will be closed within 4 school working days.	Accepted. Kindly refer amended clause 33 (l) of chapter 5
80	Page 51	Clause 46 (n)	The Multimedia based Education Content has to be installed free of cost.	Please clarify whether the Multimedia content will be supplied by Government or bidder. If it is to be provided by Bidder details of the supply to be clarified.	Kindly refer query at srl.no. 60
81	Page 52	Clause 48	Advance payment	It is suggested that the department makes 30% of the order value as advance and the balance paid in quarterly equal installments.	Kindly refer query at srl.no. 08
82	Page 53	Clause d)(1)	If the installation and commissioning of the system is not completed in full within the stipulated period as prescribed in the implementation schedule the 'Liquidated Damages' clause shall be applicable on the value for hardware & infrastructure (i.e. Rs. 5.45 lacs per school) for only the un-commissioned number of schools.	Please clarify as how the value of HW and infrastructure is assumed as 5.45 Lacs.	As per RFP.
83	Page 53	Clause d)(3)	No equipment shall be down for more than 2 school days (even if equipment is down during part of a school day, it will be counted as one school day) over one month period. For downtime beyond 2 school days in a month, Rs. 150/- per school per 'school day' or part thereof shall be levied as penalty on the executing agency.	Please change the penalty clause to 4 school working days. The schools are in rural segments and it is impractical to resolve in 2 working days.	Accepted. Kindly refer amended clause 49 (d)(3), (4) & (6) of chapter 6
84	Page 59		Laser Printer, DMP and Scanner	Instead of Scanner, Laser printer separately, a multi function device with facility of Print / Scan and copy can be provided which will be cost effective. DMP can be avoided as it will be of no use when laser printer is provided.	Kindly refer query at srl.no. 20
85	Page 60 & 64	Annexure 2	Mechanical USB Keyboard with skin pad	Mechanical keyboards are out dated. Please change this to USB key boards	Kindly refer query at srl.no. 51
86	Page 60	Annexure 2	Modem - Internal 56.6 Kbps (Fax/Data/Voice)	Modem is not required as Internet will be provided using Broadband or Data card	Kindly refer query at srl.no. 21

87	Page 61 & 62. Sl.No.3	ANNEXURE-2: TECHNICAL SPECIFICATIONS - Sl.No.3. Solar System	Solar System.	<p>1. TOTAL SOLAR PV capacity is not clear; Please define clearly the total solar PV capacity in Wp. We recommend that Total Solar PV capacity should be of 400 Wp irrespective of using any number of modules required to achieve total solar PV capacity. Capacity of single module used should not be less than of 100 Wp capacity.</p> <p>2. Rating of Power Conditioning Unit/Hybrid Charge Controller cum Inverter is not clear; Please define clearly the rating of Power Conditioning unit in KVA/KW. So that each vendor should quote uniform rating. We recommend that Power Conditioning unit rating should be of 1 KW/ 1.2 KVA.</p> <p>3. Rating and Quantity of Batteries are not clear; Please define clearly the total Battery capacity in AH and Quantity. So that each vendor should quote uniform rating . We recommend that Total Battery Capacity Should be of 1800 VAH. Vendor may use any battery combination w.r.t their inverter DC design. Vendor can supply any of combinations like (12 V, 75 AH, 2 No's)/ (12 V, 40 Ah, 4 Nos's)/ (12v, 150 AH, 1 no's) depending upon their inverter DC design.</p> <p>4. Batteries Type is not clear;Please define the Battery Type, so that each vendor should quote for uniform type of batteries . We recommend that Batteries should be of "12 V, LMLA TYPE TUBULAR BATTERIES as recommended for Solar Applications.</p>	Kindly refer query at srl.no. 44
88	Page 63	Annexure 2	OEM of Shared computing technology must have an experience of supply & install of shared computing technology in minimum of 2000 Government schools in India for last 3 years. Bidder to provide valid references document as a proof.	This clause is restrictive and will not allow more than 1 OEM. This need to be relaxed to 500 schools in the last 1 year.	As per RFP as the tender is for 2000 schools
89	Page 63		The network diagram does not mention about Shared technology	Changes to the network diagram to be done to incorporate shared computing technology.	As per RFP
90	Page 69	Computer Tbale	Computer Table size 1200mm x 600 mm	The size of the table is very big and 11 tables cannot be acomodated in 200 sq. ft room provided. It is suggested that the Table size is 600 mm x 400 mm x 725 mm laminated top with Key board pull out tray.	Kindly refer query at srl.no. 24
91	Page 70	Chair	<p>Back Size : 42.0 cm W x 27.0 cm (H)</p> <p><input type="checkbox"/> Seat Size 42.0 cm W x 42.0 cm (D)</p> <p><input type="checkbox"/> Polyurethane foam is moulded with density = 45 +/-2 kg/m<sup>3</sup> and Hardness = 20 +/- 2 kg on Hampden machine at 25 % compression.</p> <p><input type="checkbox"/> Under structure assembly is a mainframe made of dia. 2.54 cm (1") x 14BG M.S.E.R.W. tube and welded leg tube made of dia. 2.54 cm (1") x18 BG M.S.E.R.W. tube to the form the complete assembly which is black powder coated.</p>	It is suggested that the chair specification is of plastic molded without hand rest. The specified chair in the tender will not suit the lab for student eductaion and maintenance for 5 years is not feasible	Kindly refer query at srl.no. 24
92	Page 71	CFL bulbs	12X20 W CFL (Compact Fluorescent Light) and bulb holders	It is not clear as why 12 CFL bulb is required for 200 sq.ft room. It is suggested to have 4 CFL bulb with holder	Kindly refer query at srl.no. 11

93	Page 71	Exhaust fan		This can be removed as there would be no practical use of the Exhaust fan.	Accepted. Requirement of exhaust fan removed.
94	59	Annexure-1: Bill of materilas required in each school: Serial No.- 3: Hybrid Solar Invertyer with solar system	1.5 KVA	We request you to kindly clarify the exact requirement of Hybrid solar inverter with solar system is it 1.5 KVA OR is it 500 VA? Kindly allow option for 24V or 12V also as per manufacturer's topology.	Kindly refer query at srl.no. 44
95	62 & 66	3.Solar Systems: Description of requirements	Hybrid Charge Controller Cum Invertors: Hybrid charge controller shall be provided to charge the Battery Bank from PV array and grid 24 V 500VA.		Kindly refer query at srl.no. 44
96	62	Solar PV	Total solar PV capacity shall not be less than 120wp and no. of modules required to be worked out accordingly. The solar PV modules shall be manufactured in India with ISO 9001: 2000 OEM.	Kindly Clarify if 120Wp Solar PV capacity is required? 150Wp is recommended for faster battery charging.	Kindly refer query at srl.no. 44
97		SPV Module	SPV Modules: 150 WP SPV Modules Mono/ Multi Crystalline Silicon PV cells fitted with bi pass diodes. The module should also be tested & confirms to IEC 61215 standards. (Certificate to be attached). The module should fulfill the requirement for Safety certification ('S'MARK) under standard IEC 61215: 1993.		Kindly refer query at srl.no. 44
98	62 & 66	Solar PV	150 Wattage PV-AC Hybrid Power Pack SPV with Hybrid Charge Controller cum invertors with 4 hour Backup (150 AH Tubular Battery)	We request to kindly clarify if the batteries required to be provided are 150 AH Tubular batteries Or 12V/75AH (2 nos.) Sealed Maintenance FreeType? Sealed Maintenance free type are recommended since the installations has to be done in schools where safety of children is paramount. Tubular batteries require regular topping up with distilled water & if over-filled can lead to spillage of acid & emanate fumes, which may be injurious to health. SA-IEE60896-21-22 certification? These may be retriected to specific brand & may be made optional.	Kindly refer query at srl.no. 44
99		Battery Bank:	12V, 75 AH (2 Nos.) maintenance free 2V Cell type with ISO 14000 and SA-IEC 60896-21-22 certified.		Kindly refer query at srl.no. 44
100	60	Desktop(High End)	Intel core i3 3220 or AMD FX-6350 processor: Suggestion for Selection of an equivalent Desktop processor	For selecting an equivalent processor we would thereby request you to consider SYSmark* 2007 Preview	Kindly refer query at srl.no. 30
101		Desktop(High End)	Operating System & Office Suite and other software	Kindly include Adobe Acrobat Professional, Adobe Photoshop Elements & Premier Elements and Adobe Flash Professional as these softwares are beneficial for students in developing their skills in graphics and e-content. These softwares can also be used by teachers for developing e-content in the school itself. These softwares have been supplied with ove 1 lakh laptops procured by Education Deptt. Govt. of Rajasthan recently.	Kindly refer amended specifications.