

Sl. No.	Section No	Page No.	Clause No.	Clause	Query / Clarification sought	RESPONSE
1		1		Cost of Tender Document is 1000/-	We are requesting the department to reduce this cost to 200/-.	As per RFP
2	Chapter 6	9	Payment	100% payment on delivery & Installation	It should be 90% against delivery & 10% after installation.	As per RFP
3	Section 14 (b)	13	Inspection	The bidder shall furnish complete address of the premises of his office, go down and workshop where inspection can be made.....	Whether Pre Dispatch Inspection(PDI) required, Pls. Confirm ??	As per RFP
4	Section20	13	Delivery & Installation	Supply & Installation Period is 30 Days	For Printer & Networking Equipments lead time is high, min 45 Days require	As per RFP
5	Section 21	13	3 Year Comprehensive Warranty	Printer having consumeable items like: Drum & Tonner & UPS having Consumeable item like: Battery	These Items not covered under standard warranty, need fresh purchase in case of damage, pls. Clarify	Printer Consumables Drum and Tonner are not covered under warranty. However , onsite comprehensive warramty on UPS Battery is for 1 Yr.
6	Section 24	14	Earnest Money	EMD asked in form of DD	Pls. change it to at par Bank Guarntee, which is equivalent to DD only,we are not able to provide DD due to Economy Crisis	As per RFP
7	Section 26	14	Agreement & Security Deposit	Stamp of 5000/-asked for agreement	Pls. Clarify	As per RFP

8	Section 42	16		The Tendering authority has right to place complete or partial order	It Should be on turn key basis bcoz single EMD has been asked for this tender	As per RFP
9	Chapter 6	19	Antivirus		Pls. add McAfee also	Accepted. See Amended RFP
10	Annexure-1	25		if this declaration is found to be incorrect then without prejudice to any other action that may taken, may/our security may be forfeited in full....	How OEM can undertake this ??	As per RFP
11	Item No.-7(Central(Core)L3 Switch)	22	Network Management Solution	"Configurable Network software for status monitoring, Configuraton and troubleshooting of network devices of the same OEM from which the switches are being qouted. Should secure communication via SNMPv3 and SSH-2 Manges upto min. 100 Network devices"	NMS has to be installed on a server. Requesting customer to provide details "Shall we propose a separate server for the NMS of it is to be provided by the Deptt".	Server is already installed at the site.
12	Item No.-9 & 10 SFP Tranceiver	23	SFP Tranceiver	SFP Tranceiver 1000 & 100 Base	Requesting customer to Please provide the type of tranceiver required whether SM/MM??	SM
13	Item No.-9 & 10 SFP Tranceiver	23	SFP Tranceiver	SFP Tranceiver 1000 & 100 Base	Requesting customer to Please clarify where to install these SFP as Per the switch specs all switches are with Combo ports	As per actual requirements
14	Additonal Query				As SFP has been asked in the the RFP but nothing has been mentioned about the Passive Fiber cabling Requesting customer to please clarify with details	The cabling has already been done.

15	Additonal Query				Only active components has been included in the RFP nothing has been said about the Passive Part requesting customer to clarify "is Passive work is in SI's scope or not??"	The cabling has already been done.
16	Additonal Query				Nothing has been mentioned about the Rack requirement "Requesting customer to plz confirm is it coming under the SI's scope if yes plz provide the details with Rack sizing"	Rack available at the site.
17	Chapter 9-Scope of Work	17	System Intergration	Supplier is required to intergrate the supplied items with the existing equipments	Requesting customer to "Please provide the details of the existing h/w"	Existing h/w is the IT equipment normally used in Govt. Offices. However, if required Bidder can visit the site(during Office Hours) before quoting.
18	Chapter 2- Bill of Material	4	Bill of Material		As Qty is already mentioned in the Bill of Material but nothing has been mentioned about the solution where and how these will be installed requesting customer to please provide details	All thw h/w along with solution is to be installed at the Directorate of Secondary Education, Bikaner
19	Chapter-7- Tender Form	10		Delivery & Installation	Delivery & installtion within 30 Days is not Possible requirasting customer to Make delivey period between 4-6 Weeks & installation Period between 1-2 Week	AS per RFP

20	Chapter 10	22	Item No 8	switch should have 2 x 10 Gigabit ports	1- In item 7 "core Switch" you have mention "Should have one free slot for accommodating 2 x 10 Gigabit ports or higher for Uplink " but in the Edge switch you are asking for 10 G ports which can't be used until you have 10G ports on core Switch . it is only increasing the cost of L2 Switch , Kindly change the requirement in Edge switch to " Switch should have one free slot for accommodating 2 x 10 Gigabit ports or higher for Uplink"	As per Amended RFP
21	Optical Fiber Cable			There is no clarification on the mode of fiber cable used	Kindly clear the Mode of Fiber used	Single Mode
22	Chapter 10	20	Item No 2	Print Speed 22 PPM A4 or Higher	Increase PPM between 25 to 28 PPM	As per RFP
23	Chapter 10	20	Item No 2	Processor 266 Mhz or Higher	To be Removed	As per RFP
24	Chapter 10	20	Item No 2	Duty Cycle 8000 pages or Higher	Change to 20000 pages	As per RFP
25	Chapter 10	20	Item No 2	Net work Enabled	Should be included	As per RFP
26	Chapter 10	20	Item No 3	Duty Cycle 8000 pages or Higher	Change to 20000 pages	As per RFP
27	Chapter 10	20	Item No 3	Memory Min. 64 MB or Higher	Change to 128 MB	As per Amended RFP